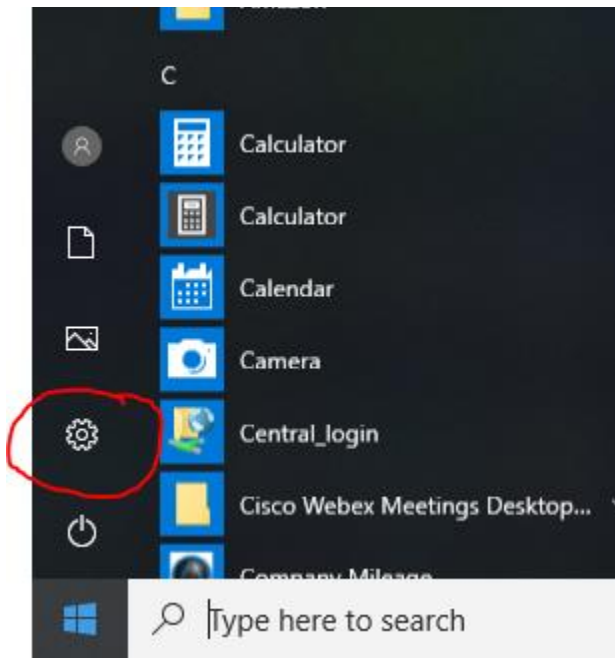
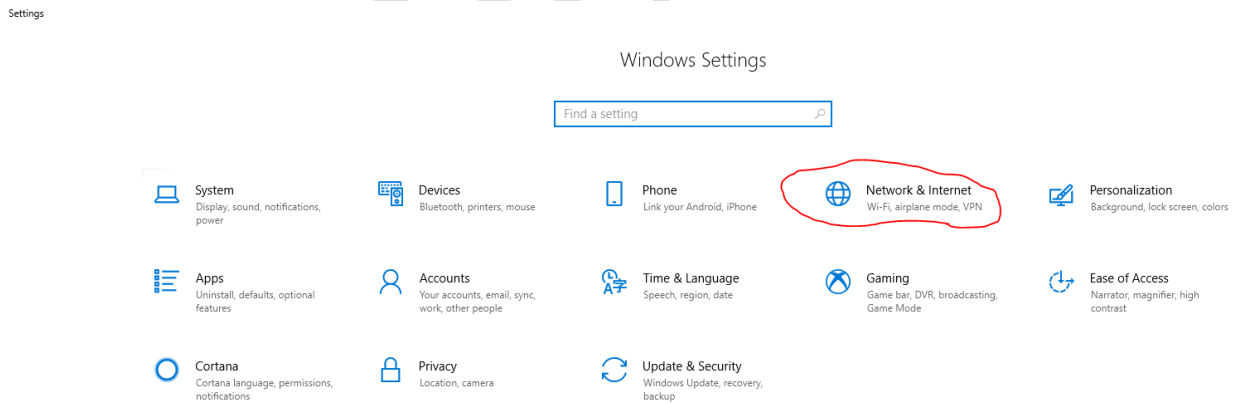


## How to configure a VPN connection to DDRC

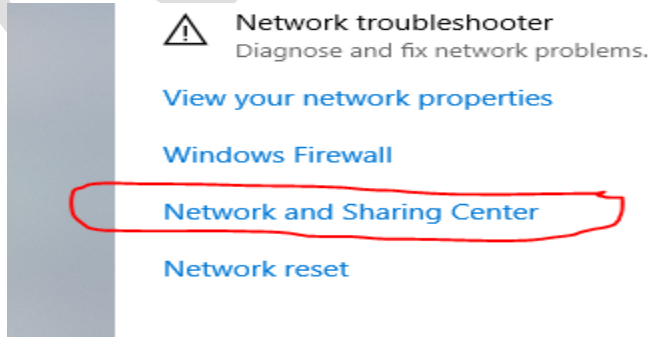
1. Click the **Start Button** then Settings



2. Select Network & Internet



3. Select Network and Sharing towards the bottom of the page.



4. Select Set up a new connection or network

Public network

Connections: vEthernet (Default Switch)  
vEthernet (test for mdt server)

Change your networking settings



Set up a new connection or network

Set up a broadband, dial-up, or VPN connection; or set up a router or access point.



Troubleshoot problems

Diagnose and repair network problems, or get troubleshooting information.

5. Select Connect to a workplace

Choose a connection option



Connect to the Internet

Set up a broadband or dial-up connection to the Internet.



Set up a new network

Set up a new router or access point.



Connect to a workplace

Set up a dial-up or VPN connection to your workplace.

6. Select Use my internet connection (VPN)

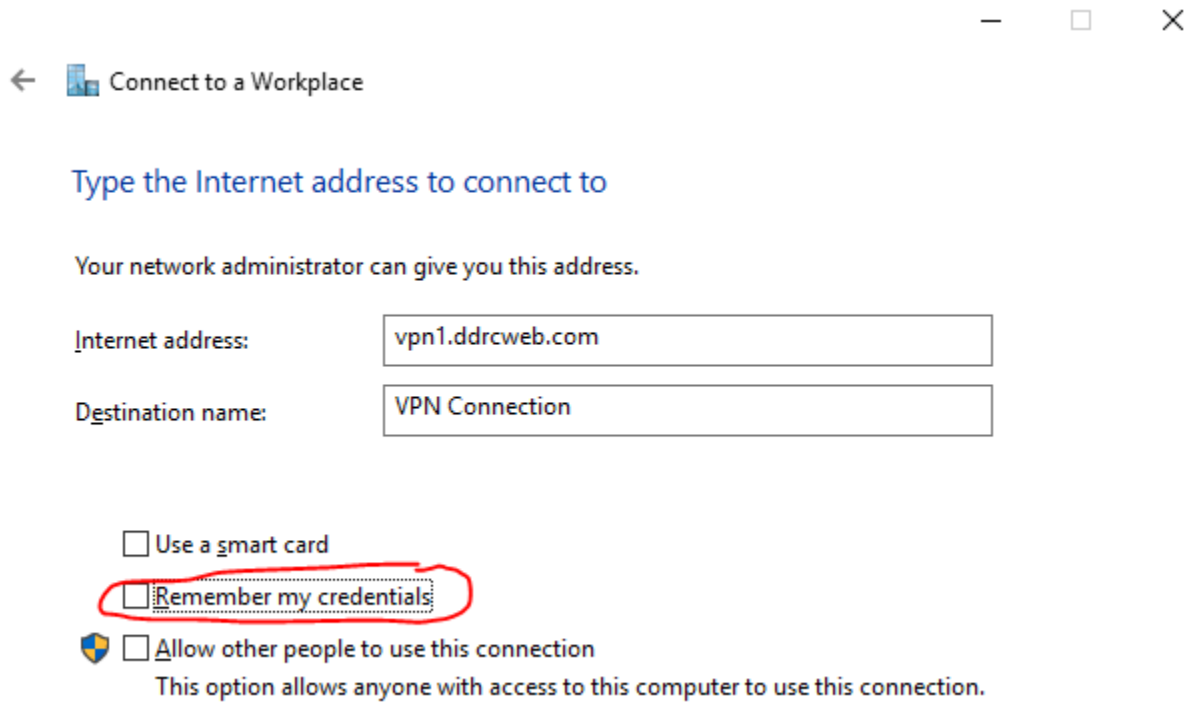
How do you want to connect?


→ Use my Internet connection (VPN)

Connect using a virtual private network (VPN) connection through the Internet.



7. In the internet address box enter vpn1.ddrcweb.com, you can leave the destination name box as is, and make sure that you uncheck the box that says remember my credentials. Then click create at the bottom of the page.



←  Connect to a Workplace

Type the Internet address to connect to

Your network administrator can give you this address.

Internet address:

Destination name:

Use a smart card

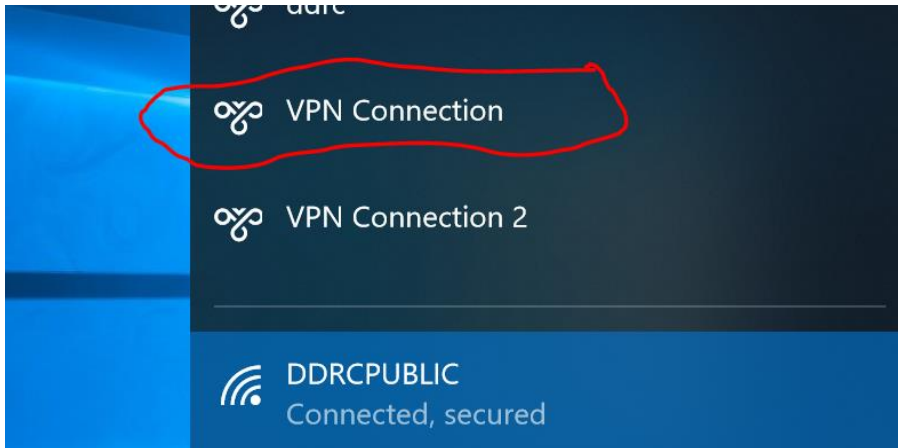
Remember my credentials

Allow other people to use this connection  
This option allows anyone with access to this computer to use this connection.

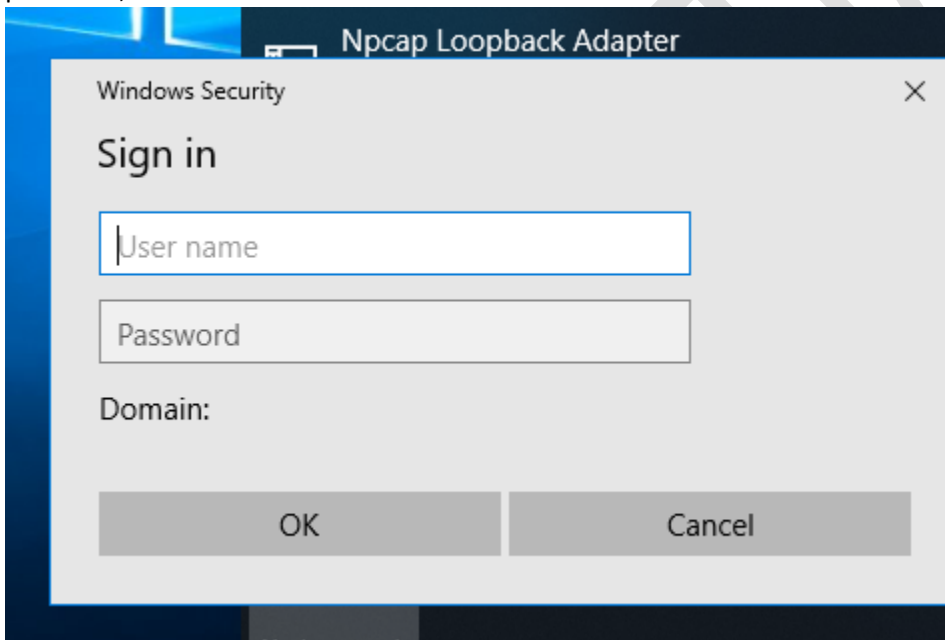
8. You have now configured your VPN connection, all you have left to do is connect.
9. To connect, double click on the WIFI network icon in the task bar.



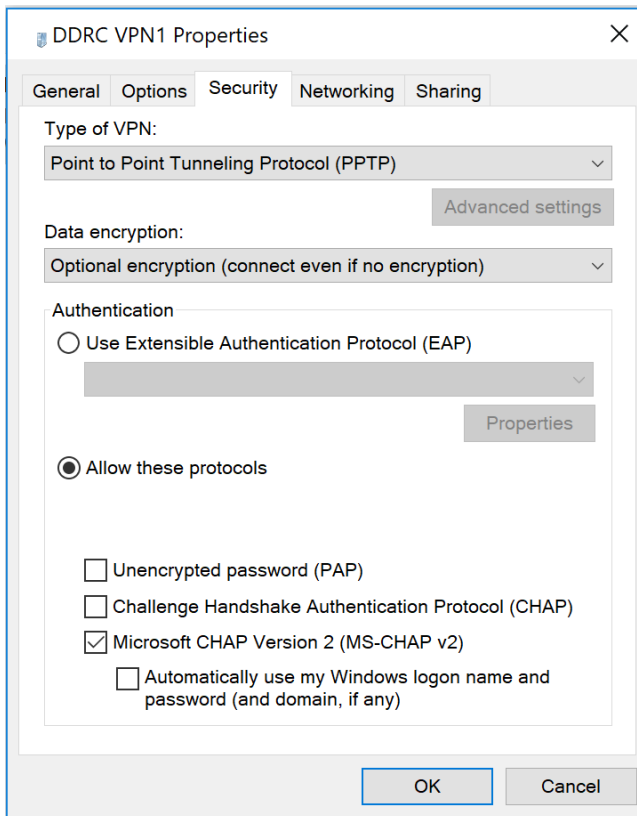
10. Click on the VPN Connection



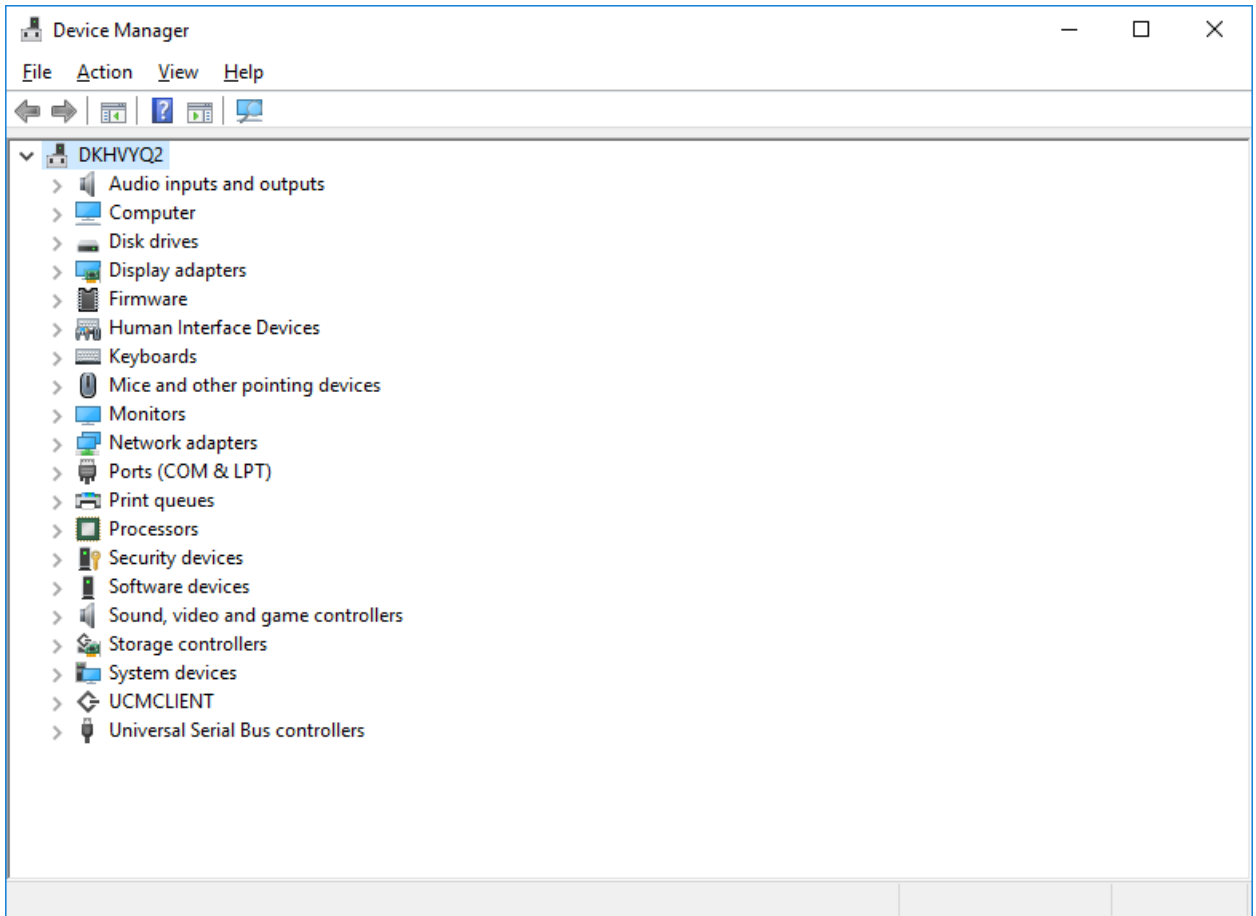
11. Enter your credentials where you user name in this format [username@ddrc.local](mailto:username@ddrc.local), and your password, then click OK.



12. You may have to manually configure the protocol being used for the connection make sure it is set up to use PPTP.



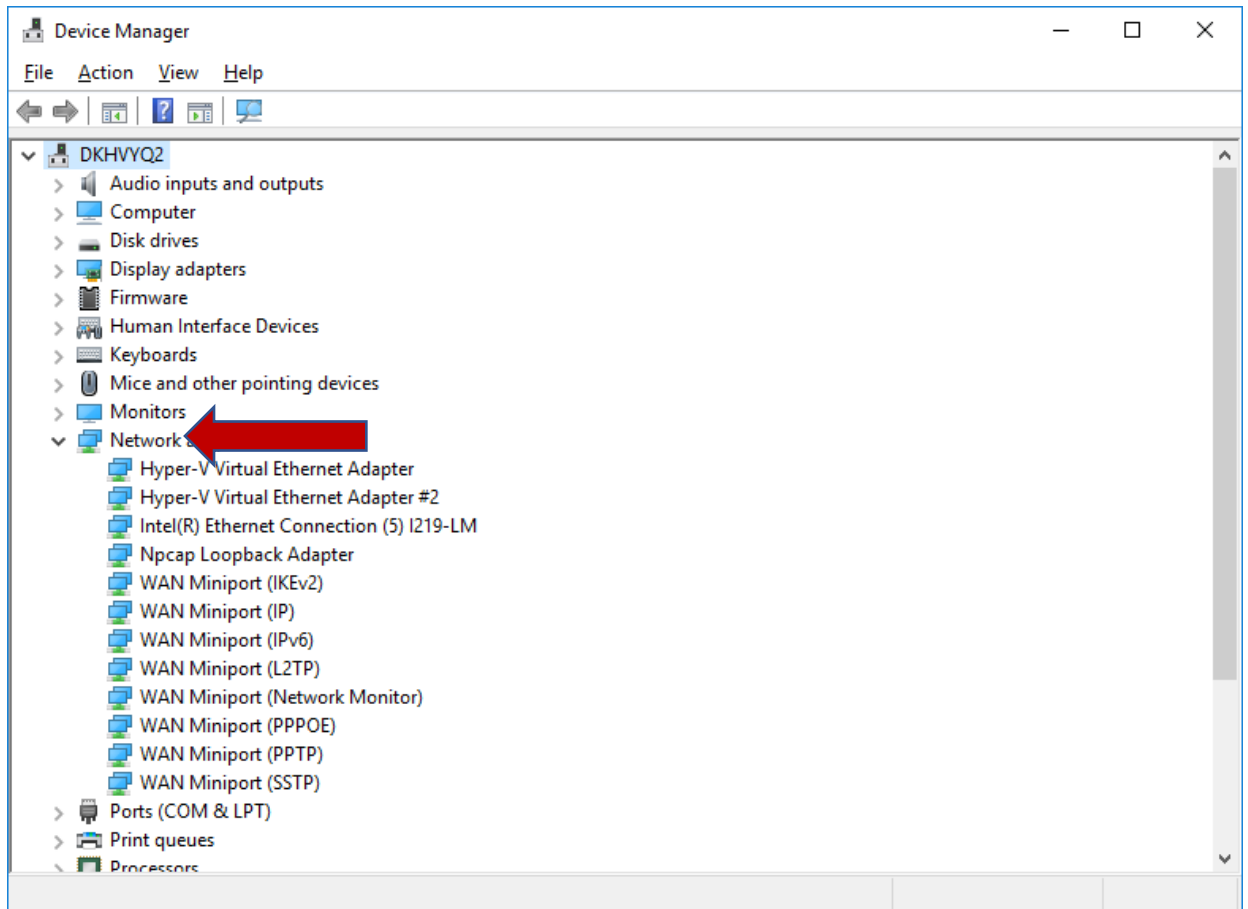
13. If you have installed and reinstalled the VPN connection a number of times, you may want to recreate the virtual network adapters associated with the VPN connections, see the instructions below:
14. If you get the following error when you try to connect to the VPN:
15. *A connection to the remote computer could not be established. You might need to change the network settings for this connection.*
16. Launch the device manager



17.

18. Expand the network adapter tab

CONFIDENTIAL



- 19.
- 20.
21. Uninstall all the WAN miniport adapters (right click select uninstall)
22. Right click on the computer name and select scan for hardware changes (this will reinstall all the WAN miniport adapters)
23. You should now be able to establish a VPN connection.
- 24.